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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/765,431	01/22/2001	William M. Johns	111788.00101	9036
27557 BLANK ROM	7590 01/22/2007 F.L.P	EXAMINER		
600 NEW HAMPSHIRE AVENUE, N.W.			TRUONG, LAN DAI T	
WASHINGTON, DC 20037			ART UNIT	PAPER NUMBER
			2152	
SHORTENED STATUTOR	RY PERIOD OF RESPONSE	MAIL DATE	DELIVERY MODE	
3 MC	NTHS	01/22/2007	PAPER	

Please find below and/or attached an Office communication concerning this application or proceeding.

If NO period for reply is specified above, the maximum statutory period will apply and will expire 6 MONTHS from the mailing date of this communication.

		Application No.	Applicant(s)		
Office Action Summary		09/765,431	JOHNS ET AL.		
		Examiner	Art Unit		
	,	Lan-Dai Thi Truong	2152		
Period fo	The MAILING DATE of this communication app		L		
A SHO WHIC - Exten after: - If NO - Failur Any re	DRTENED STATUTORY PERIOD FOR REPLY HEVER IS LONGER, FROM THE MAILING DASSIONS of time may be available under the provisions of 37 CFR 1.13 SIX (6) MONTHS from the mailing date of this communication. period for reply is specified above, the maximum statutory period we to reply within the set or extended period for reply will, by statute, eply received by the Office later than three months after the mailing of patent term adjustment. See 37 CFR 1.704(b).	ATE OF THIS COMMUNICATION 36(a). In no event, however, may a reply be tin will apply and will expire SIX (6) MONTHS from a cause the application to become ABANDONE	N nely filed the mailing date of this communication. D (35 U.S.C. § 133).		
Status					
2a)⊠ 3)□	Responsive to communication(s) filed on <u>13 Oc</u> This action is FINAL . 2b) This Since this application is in condition for allowar closed in accordance with the practice under <i>E</i>	action is non-final. nce except for formal matters, pro			
Dispositi	on of Claims				
5)	Claim(s) 1-14 is/are pending in the application. 4a) Of the above claim(s) is/are withdraw Claim(s) is/are allowed. Claim(s) 1-14 is/are rejected. Claim(s) is/are objected to. Claim(s) are subject to restriction and/or	vn from consideration.			
Application Papers					
10) 🖾 -	The specification is objected to by the Examiner The drawing(s) filed on <u>22 January 2001</u> is/are: Applicant may not request that any objection to the o Replacement drawing sheet(s) including the correcti The oath or declaration is objected to by the Examiner	a) \square accepted or b) \square objected drawing(s) be held in abeyance. See ion is required if the drawing(s) is object.	e 37 CFR 1.85(a). jected to. See 37 CFR 1.121(d).		
Priority u	nder 35 U.S.C. § 119				
 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) All b) Some * c) None of: 1. Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No. 3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). * See the attached detailed Office action for a list of the certified copies not received. 					
Attachment	· · ·				
2) Notice 3) Inform	e of References Cited (PTO-892) e of Draftsperson's Patent Drawing Review (PTO-948) nation Disclosure Statement(s) (PTO/SB/08) No(s)/Mail Date	4) Interview Summary Paper No(s)/Mail Da 5) Notice of Informal P 6) Other:	ate		

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DETAILED ACTION

1. This action is response to communications: application, filed 01/22/2001; amendment filed 10/13/2006. Claims 1-14 are pending.

Applicant's arguments with respect to claims 1 and 3 have been considered but are moot in view of the new ground(s) of rejection

Drawing Objections

The drawings are objected to under 37 CFR 1.83(a) because they fail to show the "entry servers" as described in the specification, page 10, lines 24-25. Any structural detail that is essential for a proper understanding of the disclosed invention should be shown in the drawing. MPEP § 608.02(d). Corrected drawing sheets in compliance with 37 CFR 1.121(d) are required in reply to the Office action to avoid abandonment of the application. Any amended replacement drawing sheet should include all of the figures appearing on the immediate prior version of the sheet, even if only one figure is being amended. The figure or figure number of an amended drawing should not be labeled as "amended." If a drawing figure is to be canceled, the appropriate figure must be removed from the replacement sheet, and where necessary, the remaining figures must be renumbered and appropriate changes made to the brief description of the several views of the drawings for consistency. Additional replacement sheets may be necessary to show the renumbering of the remaining figures. Each drawing sheet submitted after

the filing date of an application must be labeled in the top margin as either "Replacement Sheet" or "New Sheet" pursuant to 37 CFR 1.121(d). If the changes are not accepted by the examiner, the applicant will be notified and informed of any required corrective action in the next Office action. The objection to the drawings will not be held in abeyance.

Claim rejections-35 USC § 103

The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or descrybed as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

Claims 1-3 are rejected under 35 U.S.C 103(a) as being un-patentable over Curley et al. (U.S. 2002/0120727) in view of Phaal (U.S. 6,894,972)

Regarding to claim 1:

Curley discloses the invention substantially as claimed, including a method, which can be implemented in a computer hardware or software code for monitoring performance and availability of application servers on a network, including a percentage of time that each of the application servers is available to an end user relative to the time the application servers are intended to be available and a responsiveness of the application servers to the end user in terms of a delay between the end user's entering data into a workstation keyboard and a response from one of the application servers with new data on the user's workstation screen, the method comprising:

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Establishing a connection from the network monitor manager process to at least one performance monitor process to control said at least one performance monitor: (Curley discloses a global remote network monitor system controls monitoring processes of a plurality of network monitor servers: [0132]; [0135]-[0136]; [0142])

Running at least one performance monitor process on the network, said at least one performance monitor process watching network activity to and from the application servers to entry servers which connect the network to end user's workstation; creating a transaction response time log and activity audit trail for the network: (Curley discloses the global remote network monitor system monitors "round-trip network latency" which is equivalent to "network activity." The global remote monitor system includes a plurality of remotely located network monitor servers/ web managers those monitor communications between application servers and clients resides at different geographical locations. "An actual report of performance/ historical results reporting network latency time, processing time, network transport time and remaining http content time etc." which is equivalent to "response time log/activity audit trail for the network" is formed based on derived monitoring information collected from the remote monitor servers: figure 7, items 102, 103, 104, 111, 112 and 114; abstract; [0008]-[0011]; [0162]-[0163]; [0242]; [0021]; [0049]; [1010])

Receiving from said at least one performance monitor process and determining a response for each segment of the network traversed to determine where problems regarding said availability exist within the network connection for the entry server: (Curley discloses the monitor servers can operate via monitoring the data communications traffic between the application servers and the clients in the network to determine the speed performances and other

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parameters associated with the application servers, to determine whether slowdowns are the result of the problems within the application servers, problems within the network; the monitored response measured latency used to analyze and determine the network problems: [0138]-[0143]; [0012]-[0014]; [0051]; [0065])

Running a network monitor manager process on the network, for consolidating information from the transaction response time log: (Curley discloses the global network monitor system controls monitoring processes of plurality of network monitor servers locate all over the World. Each of the network monitor server monitors communications between an application server and client and then reports the monitoring results to central database to form a comprehensive subscription package containing measured response times collected from the plurality of monitor servers: [0132]-[0133]; [0136]-[0138]; [0100]-[0102]; [0015]; [0053])

However, Curley does not explicitly disclose step of sending a pseudo message to an entry server

In analogous art, Phaal discloses a network monitor system includes a plurality of monitor servers; wherein each of the monitor server controls monitoring processes of a plurality of monitor agents, and each of the monitor agent performs monitoring processes responsive to "received monitor request" which shares functionality with "pseudo message" from the monitor server: (column 4, lines 31-67; column 5, lines 1-14; column 14, lines 1-25)

Thus, it would have been obvious to a person of ordinary skill in the art at the time the invention was made to combine Phaal's ideas of performing monitoring processes responsive to received monitor request from the monitor server with Curley's system in order to provide an efficient network monitoring system such as which can support network monitoring services for

larger range; and provide an efficient centralized network problem analysis, see (Phaal: column 4, lines 1-45; column 5, lines 1-20)

Regarding to claim 2:

In addition to rejection in claim 1, Curley - Phaal further discloses method for detecting at least one possibly failed component of the network: (Phaal discloses method for detecting failed network component based on measured response time: [0009])

Regarding to claim 3:

This claim is rejected under rationale of claim 1

Claims 4-11 are rejected under 35 U.S.C 103(a) as being un-patentable over Curley - Phaal in view of Gretta, Jr. (U.S. 5,850,523)

Regarding to claim 4:

Curley - Phaal discloses the invention substantially as disclosed in claim 3, but does not explicitly teach running a filtering agent to convert the information from application logs into a form usable by the client-server monitoring process:

In analogous art, Gretta discloses method of using filter to convert signals/packet into network monitor's compatible format: (abstract)

Thus, it would have been obvious to a person of ordinary skill in the art at the time the invention was made to combine Gretta's ideas of converting signals into network monitor compatible format with Curley - Phaal's system in order to provide an efficiency/ flexible network monitoring system which is capable to communication with all different format communication networks: (column 3, lines 34-40; column 4, lines 1-25)

Regarding to claim 5:

In addition to rejection in claim 4, Curley – Phaal - Gretta further discloses the network comprises a mainframe having at least one logical partition which generates an application log: (Curley discloses method for setting thresholds for monitoring procedures in order to determine network fails/errors: abstract; [0008]-[0011]; [0021]; [0049]; [1010])

Regarding to claim 6:

In addition to rejection in claim 5, Curley – Phaal - Gretta further end-user addresses (Curley discloses network address is included in network monitor report: claim 15)

Regarding to claim 7:

This claim is rejected under rationale of claim 1

Regarding to claim 8:

In addition to rejection in claim 7, Curley – Phaal - Gretta further discloses wherein the data network comprises the Internet (Curley discloses network is Internet: claim 15)

Regarding to claim 9:

In addition to rejection in claim 8, Curley – Phaal - Gretta further discloses determining performance and availability of the e-commerce applications in accordance with the information received through an e-commerce monitoring process: (Curley discloses method for applying the monitor process to e-commerce: [0134])

Regarding to claim 10:

In addition to rejection in claim 9, Curley – Phaal - Gretta further discloses method for applying Web page, time stamps to the monitoring process: (Curley discloses method of using web-page to display monitored network performance results: [0137]; [0175])

Regarding to claim 11:

In addition to rejection in claim 10, Curley – Phaal - Gretta further discloses comprising providing a central data repository: (Curley discloses method for forming a centralize report network performance results: [0084])

Claims 12-13 are rejected under 35 U.S.C 103(a) as being un-patentable over Curley- Phaal -Gretta in view of Goldsack et al. (U.S. 6,831,890)

Regarding to claims 12-13:

Curley – Phaal - Gretta discloses the invention substantially as disclosed in claim 4, but does not explicitly teach detecting processes running on the network and cross-references the detected processes to know processes, forming an event correlation engine in accordance with the detected processes

In analogous art, Goldsack discloses monitoring system for measuring network performance; wherein the received data is match to selection criterion in order to determine performance results: column 1, lines 57-67; column 2, lines 1-10)

Thus, it would have been obvious to a person of ordinary skill in the art at the time the invention was made to combine Goldsack's ideas of correlating received data with selection criterion in order to determine network performance results with Curley – Phaal - Gretta's system in order to provide an efficiency/unique network performance measured results

Claim 14 is rejected under 35 U.S.C 103(a) as being un-patentable over Curley-Phaal -Gretta-Goldsack in view of Chen et al. (U.S. 6,021,437)

Regarding to claim 14:

Curley- Phaal -Gretta-Goldsack discloses the invention substantially as disclosed in claim 13, but does not explicitly teach the performance or the availability of one of the production applications is impaired, determining and reporting a cause of impairment

In analogous art, Chen teaches a real time network monitoring system which is capable to determine network problem and then subsequently provide scheme for repairing the discovered network problem: (abstract)

Thus, it would have been obvious to a person of ordinary skill in the art at the time the invention was made to combine Chen's ideas providing scheme for repairing the discover network problem with Curley- Phaal -Gretta-Goldsack's system in order to provide an efficient communication network

The prior arts made of records and not relied upon are considered pertinent to applicant's disclosure. The following patents and publications are cited to further show the state of the art with respect to "System and method for continuous monitoring and measurement of performance of computers on network": 5,459,837; 6571285; 20010052013; 20030088686; 20020120727; 6631409; 6720990; 6720990; 6631409

Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, THIS ACTION IS MADE FINAL. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

Conclusions

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Lan-Dai Thi Truong whose telephone number is 571-272-7959. The examiner can normally be reached on Monday- Friday from 8:30am to 5:00 pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Bunjob A. Jaroenchonwanit can be reached on 571-272-3913. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

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Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

01/16/2007

BUNJOB JAROENCHONWANIT